### **Social Psychology**

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11e

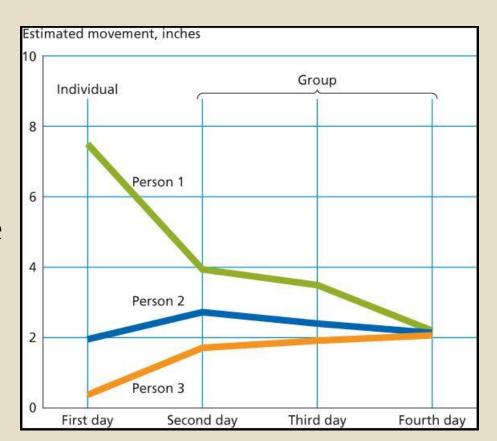
Chapter 6 Conformity

#### What Is Conformity?

What happens at a music concert to indicate conformity?

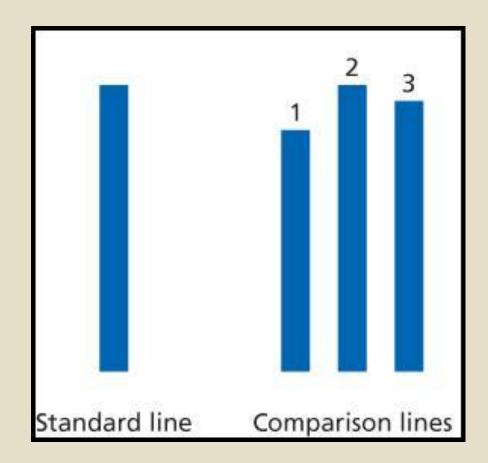
- Change in behavior or belief as the result of real or imagined group pressure
- Good or Bad? Remember Billy Graham?
  - Three types of conformity
    - Compliance
      - With social norms (implicit)
      - With request
    - Obedience
    - Acceptance
      - (inward conformity: self perception? What other theory?)

- Sherif's Studies of Norm Formation
- Used autokinetic
  phenomenon then asked
  groups of men to
  determine how much the
  point of light had moved
  - the responses of the
  men changed markedly
  - The point of light never moved

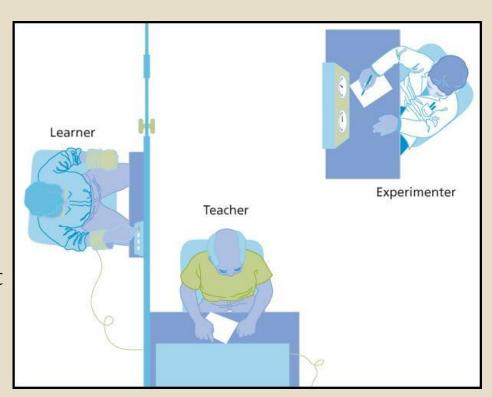


- Sherif's Studies of Norm Formation
  - Suggestibility (social contagion)
    - Contagious yawning
    - Chameleon effect
    - "Werther effect" (J Goethe) –what did Werther commit?
      - Marilyn Monroe
    - Mass delusions
      - Why would nuns bite each other?

- Asch's Studies of Group Pressure
  - Perceptual judgment experiment
  - Six confederates gave incorrect answers to see if participant would agree even if he knew it was the incorrect answer



- Milgram's Obedience Experiments
  - Tested what happens when the demands of authority clash with the demands of conscience
    - Teacher "shocks" learner at the insistence of experimenter
    - 65 percent of participants continued beyond expectations



- Ethics of Milgram's Experiment
  - Critics said the Milgram's experiment stressed the participants against their will
  - They argued that the participants' self-esteem may have been altered
  - Milgram stated that the ethical controversy was "terribly overblown"
- What do you think?

- What Breeds Obedience?
  - Victim's distance or depersonalization
    - Drones used to kill?
  - Closeness and legitimacy of the authority
  - Institutional authority
  - Liberating effects of group influence
    - Social support is provided

- Reflections on the Classic Studies
  - What happened at My Lai with William Calley?
  - In Bosnia, Kosovo, Rwanda, Nigeria?
  - Behavior and attitudes
    - Mutually reinforcing
    - A small act of evil to foster the attitude that leads to a larger evil act (foot in the door technique?)
  - Power of the situation
    - We underestimate strength of situational cues
      - Lynchings?
    - Heroism can occur as well as evil
      - Examples?

#### What Predicts Conformity?

- Group Size
  - 3 to 5 people will elicit more conformity than just 1 or 2
  - Groups greater in size than 5 yields diminishing returns
  - The greater the number of distinct groups (more entities) that dissent
- Unanimity
  - Observing another's dissent can increase our own independence

#### What Predicts Conformity?

- Cohesion
  - "We feeling"; extent to which members of a group are bound together, such as by attraction for one another
    - The more cohesive a group is, the more power it gains over its members
- Status
  - Higher-status people tend to have more impact
    - Note: status is in the eye of the beholder

#### What Predicts Conformity?

- Public Response
  - People conform more when they must respond in front of others rather than writing their answers privately
    - Remember "The Billy Graham" effect?
- Prior Commitment
  - Most people having made a public commitment stick to it
    - Example: Teens who make a public "virginity-till-marriage pledge" become somewhat more likely to remain sexually abstinent

#### Why Conform?

- Normative Influence
  - Based on a person's desire to fulfill others' expectations, often to gain acceptance
    - Produced by social image
- Informational Influence
  - Occurring when people accept evidence about reality provided by other people
    - Produced by desire to be correct

#### Who Conforms?

- Personality
  - Is a poor predictor of conformity; situations are better
- Culture
  - Different cultures socialize people to
  - be more or less socially responsive
    - Bantu of Zimbabwe 51% (Asch study)
    - French less conforming (Milgram study)
    - Collectivist cultures more conforming
- Social Roles
  - Conforming to expectations is an important task when taking on a new social role -Pattie Hearst?
    - Role reversal what's the benefit of doing this?

#### Do We Ever Want to Be Different?

- Reactance (J. Brehm)
  - Motive to protect or restore one's sense of freedom
    - Arises when someone threatens our freedom of action
    - tell your children not to drink! to get them to drink
- Asserting Uniqueness
  - We act in ways that preserve our sense of individuality
    - In a group, we are most conscious of how we differ from others