

# Authorized Service Center

Service - our profession!

### General information

Founded in 1995

Included to the ERC group companies

 134 employees (52 high qualified and certified technical specialists)

Over 3150 sq. m. service area

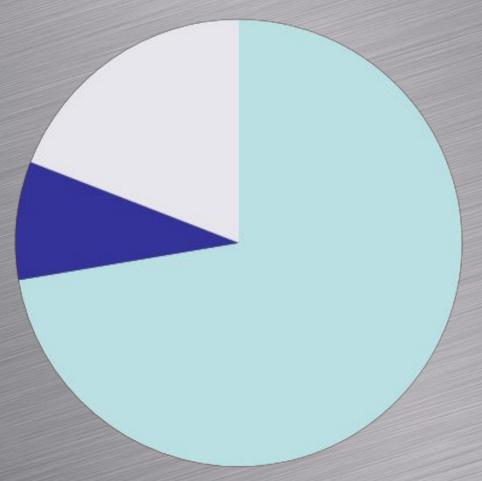
#### Service business

Support 100+ brands

130+ authorized partners in Ukraine

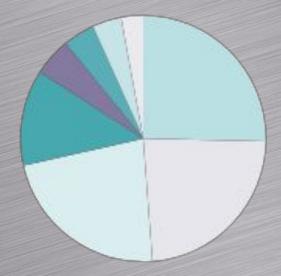
• 60.000+ Repairs

## Clients classification



Dilers End Users Corporate clients

## Repairs classification



- Notebooks and PC
- Computer Components
- Smartphones and tablets
- IT Equipment
- Electricity, Energy
- Network, Servers
- TV, AV, LFD, Projectors
- Home appliances

# Service logistics

Internal logistics department

Outsourcing with the leading Ukrainian courier companies

• ATA - 2 BD in Ukraine

#### Service warehouse

Over 500 sq. m. warehouse area

 A regularly updated operational spare parts warehouse (\$1M)

#### Our Services

NBD Repair (Kiev)

On-site Repair

9x5 Standart

Replacement during repair

# New Service steps

Home Appliances

Power Tools

Green Energy



Will be in touch!

www.erc.ua/service