

# **User Manual**

Please read it carefully before use



# **Foreword**

First of all, thank you for purchasing our foldable electric scooter.

This scooter has been designed and perfected for two years by our senior engineers.

This scooter features fashionable appearance, light weight, simple structure, convenient folding and easy operation. It is economical and practical.

For your driving safety and serving you better, you should read this user manual

before using this product.

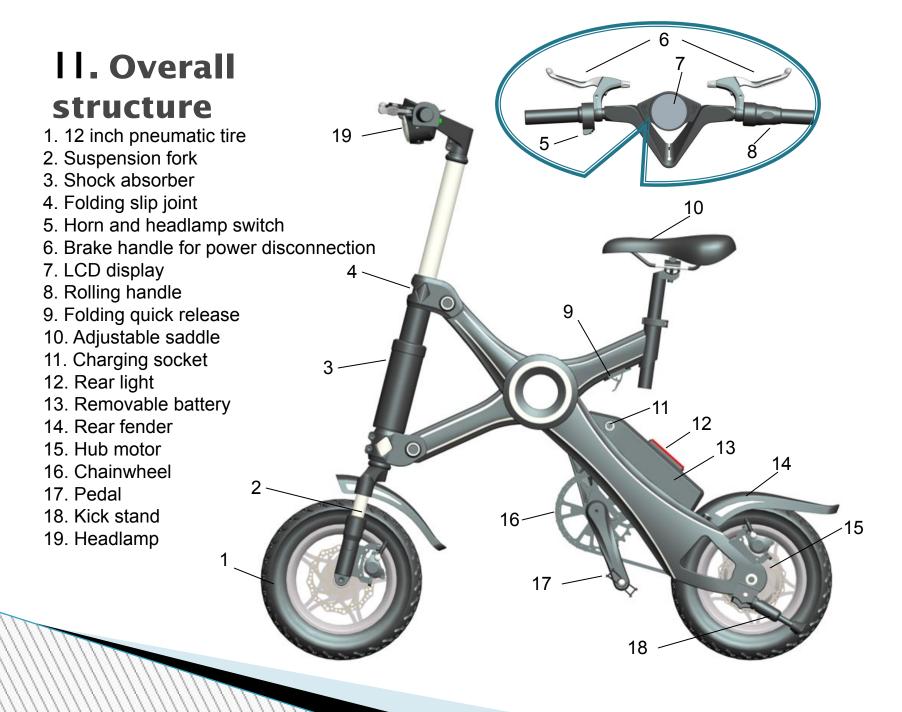
Please do not use or borrow it to others until you learn about product performance and operation instruction.

# **Table of Contents**

I. Precautions before use	P1
II. Overall structure	P2
III. Basic parameters and performance	P3
IV. Meter description	P4
V. Electrical wring diagram	P5-P6
VI. Battery and charger	. P7
VII. Use and installation of other accessories	P8-P11
VIII. Common failures and maintenance	P12
IX. Quality commitment	. P13-P15
X. Packing list	. P16
XI. Dealer information	P17

## I. Precautions before use

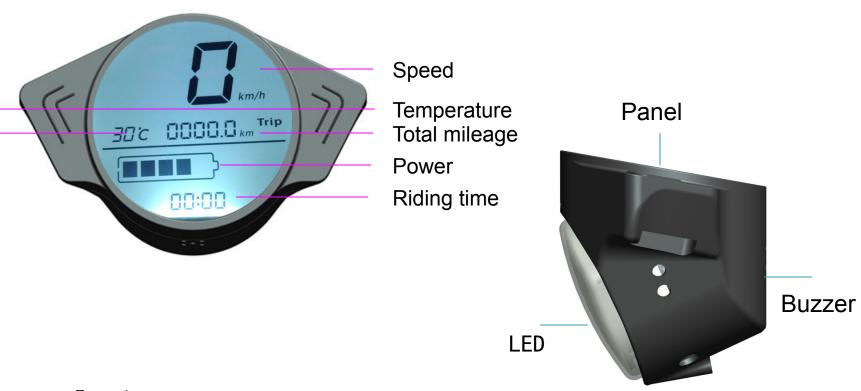
- Adjust the saddle height properly to ensure that riding is comfortable and feet can reach the ground easily.
- 2. Confirm whether the mechanical brake is normal, the tyre is filled fully and accessories are in good condition.
- 3. Confirm installation positions of accessories and learn about relevant functions.
- 4. If the ebike is used for the first time, please try to ride it for a distance when ensuring that the surrounding traffic environment is safe. Ride it on road after you can control the scooter well.
- This product is a riding vehicle within a short distance on urban roads. It is not suitable for being used in poor road and weather conditions (such as raining, snowing or icy pavement). It cannot be used in outdoor extreme sports and performances.
- 6. When the environment temperature is below -5 °C, it will have a certain impact on battery discharging. Therefore, charging should be conducted in room temperature.
- 7. The riding mileage of this product is measured under 25°C,70kg loading and smooth-riding surface. It might vary due to different riders' weights, riding habits, environment temperature and pavement environment.



# III. Basic parameters and performance

Finishe	d scooter	Ва	ttery		
Wheel base 825mm		Voltage	36V		
L x W x H (unfolded) 1180*1100*550mm		Capacity	8. 7AH		
L x W x H (folded)	1130*670*380mm	Battery cell	18650-2900PF		
Maximum speed	25km/h	Cycle life	More than 1,000 times		
Maximum riding mileage	40km	Discharging rate	3C		
Maximum load	120kg	Charging time	4h		
Noise Less than 60db		Controller			
Wheel diameter	320mm	Style	Sine wave		
Overall weight	Less than 20kg	Maximum current	14A		
Motor		Minimum voltage	29V		
Rated voltage	Rated voltage 36V		Charger		
Rated power	250W	Input voltage	220V		
Rated rotor speed	450RPM	Output voltage	42V		
Maximum torque	28N. M	Output current	2A		
Maximum efficiency 80%		Plug style	3pin aviation plug		
Style	Brushless and gear	Maximum permissible gradient	15°		

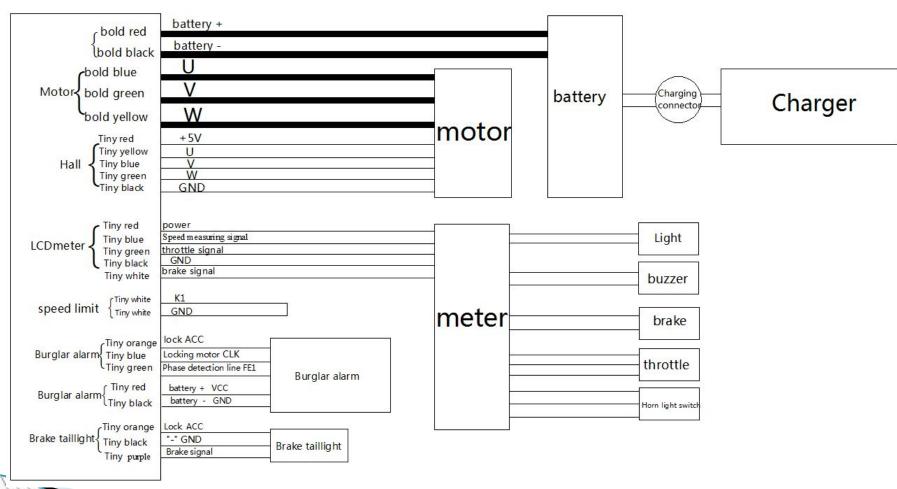
## IV. Meter description



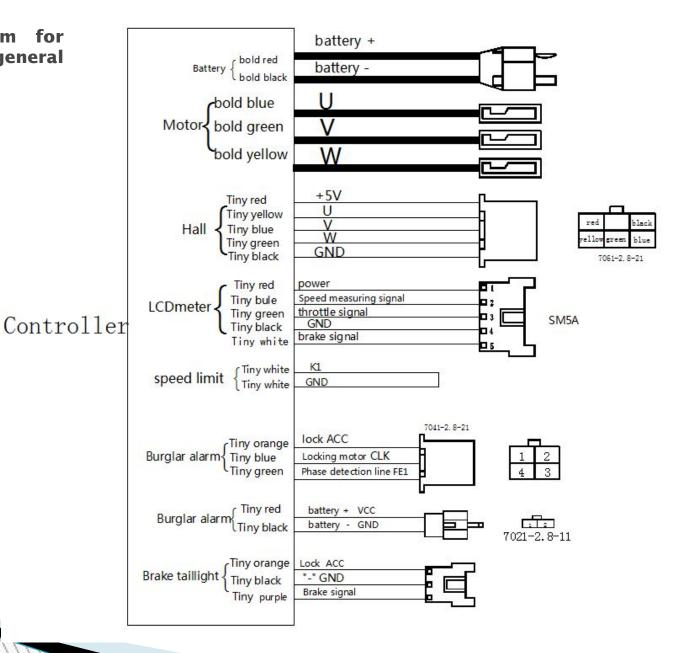
- Functions:
- Display function
- Speed display, power indication, total mileage

## V. Electrical wring diagram

# System structure general set



Wiring diagram for controller (general set)



## VI. Battery and charger

Battery description	
Fully-charged voltage	41.5v
Undervoltage protection	29v
Cell quantity	20/30pcs
Charging temperature	0~45°C
Discharging temperature	-20~60°C

If the battery is not used for a long time please charge it every 25-30 days.

#### **Use of charger:**

#### Steps:

- 1. Connect charger with battery connector well.
- 2. Connect charger battery plug to 220V mains supply socket.
- 3. After full charging, pull out power plug and then pull off charger connector.

#### **Precautions:**

- Please use the original charger for charging. If other charger or poor charger is used personally, it might cause fire, explosion or other hidden dangers.
- 2. Input voltage and output voltage are 220V and 42V respectively. The charger connector has 1 positive electrode and 3 negative electrodes. Please don't disassemble or connect it inversely. Don't use those batteries with different voltages.
- 3. Red light is for charging state, and green light or flickering is for full charging.
- 4. The charger can only be used for charging indoors. It should be kept away from rain, water, long-term sunshine and violent vibration.
- If the charger cable skin is damaged or its shell is broken, please replace the cable in time. Don't open, disassemble or continue to use it, otherwise there will be a electrical shock hazard.

## VII. Use and installation of other accessories

## 1. Function of burglar alarm



	Defense Short press		
Defense	Deletise	once	
key	Start sound	Long press for	
	function	2s	
	Remove anti-theft	Short press	
Unlocking	Remove anti-thert	once	
key	Close sound	Long press for	
	function	2s	
Ctout kov	Dower	Keep pressing	
Start key	Power on	twice within 3s	
	Sooking	Short press	
Seeking	Seeking	once	
key	A divert a a maitivity	Long press for	
	Adjust sensitivity	2s	

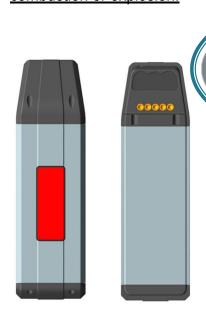
### 2. Handle bar, rear fender, battery assembling



### 3. Steps for battery installation:

Direct the battery pack at the installation position on the frame, push side A first, then push side B, turn the key to make the battery pack fixed in.

Note: Special attention should be paid to the battery pack, not to allow any conductive objects to contact the battery negative electrode copper, to avoid short circuit caused by spontaneous combustion or explosion.



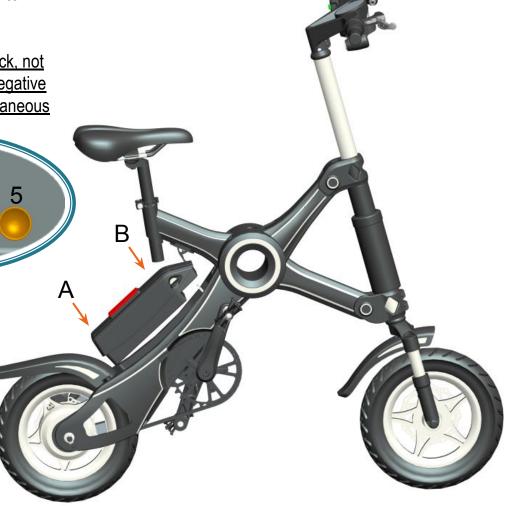
1. Battery negative

2. Taillight negative

3. Taillight signal

4. Taillight positive

5. Battery positive



## 4. Folding system



### VIII. Common failures and maintenance

#### Common failures:

- Motor does not rotate or vibrate.
- 1. Water joint gets loose.
- 2. Voltage is too low.
- 3. Cable is damaged and broken.
- 4. Rolling handle is damaged.
- 5. Controller is damaged.
- 6. Motor Hall is damaged.
- Abnormal sound shock absorber
- Shock absorber spring lubrication is invalid.
- 2. Shock absorber sleeve gets loose

- Battery cannot be charged
- 1. Charger connector gets loose.
- 2. Charger is damaged.
- 3. Battery pack is damaged.

#### **Maintenance tips:**

- 1. Don't park the scooter outdoors in an exposed state. Avoid direct sunshine or rainwater. If rainwater enters the scooter and its accessories, short circuit will be caused.
- 2. Check the tyre abrasion regularly and brake block abrasion. Check whether every joint gets loose.
- 3. Try to avoid the following circumstance that charging is conducted after the battery is used up.

# IX. Quality commitment

- 1. Customers enjoy warranty service by warranty card. The serial No. on the warranty card must be consistent with that on the scooter. The warranty period will commence from the earlier date between the invoice date and the product activation date. If the initial date for warranty cannot be presented, the ex-factory date will be considered as the initial date for warranty which is used to judge whether the product is within the valid warranty period.
- 2. If there is any product performance problem within 7 days after it is sold, customers may choose to maintain, replace or return after such problem is confirmed.
- 3. If there is any product performance problem within 15 days after it is sold, customers may choose to maintain or replace after such problem is confirmed.
- 4. If there is any product performance problem from sales date to warranty period, our company will provide free maintenance service after such problem is confirmed.
- 5. Within warranty period, the following circumstances will not in the free maintenance scope:
  - . The total mileage of the scooter has been up to 2,000km.
  - . Any damage caused by installation or use arising from failure to follow the requirements in user manual.
  - . Product serial No. is deleted or modified.
  - . The product serial No. or model on the warranty card is not consistent with the product itself.
  - . The product is disassembled or maintained not by our authorized personnel.
  - . Natural abrasion (including vehicle housing, handle, tyre and gearbox etc.) which does not affect product function.
  - . Product damage caused by accidental factors or improper use (such as mechanical damage, falling and impact) .
  - . Any damage caused by overloading and extreme sports.
  - . Any damage caused by fire, liquid soaking, earthquake, abnormal storage or force majeure.
  - . Loss of quick-wear parts such as packing material and various technical data.
  - . Failures or damage caused by those factors unrelated to product design, technology and quality etc.
- 6. We provide paid maintenance service for the faulty products exceeding the warranty period.

## List for accessories under maintenance warranty:

Serial No.	Part name	Warranty period	Remark	
1	Charger	12 months	Charger can be replaced if it has a performance failure which cannot be repaired.	
2	Controller	12 months	Replacement within 6 months, maintenance within 1 year	
3	Motor	12 months	Replacement within 6 months, maintenance within 1 year	
4	Battery	12 months	If the battery capacity is lower than 80% (except man-made factor), our company will provide "three guarantees" service.	
5	Frame	36 months	If the frame deflects due to open weld, desoldering, breakage and distortion, it can be replaced. If it is damaged by impact or personal refitting, our company will not provide "three guarantees" service.	
6	Front wheel	12 months	If there are fissure and crack, and the bearing runs out of exter diameter seriously, the front wheel can be replaced. It will not replaced if it is damaged by man-made factor such as overloading.	
7	Saddle	6 months	The saddle can be replaced if it is leather aging and breakage. It was not be replaced if it is damaged by man-made factor such a overloading.	
8	Tyre	3 months	It is due to scooter body (such as bubbling and layer breakage)	
9	Meter Headlamp	12 months	It can be replaced if its performance failure cannot be repaired.	
10	Front fork (including suspension) Rear for	12 months	If the fork deflects due to open weld, desoldering, breakage and distortion, it can be replaced. If it is damaged by impact or personal refitting, our company will not provide "three guarantees" service.	

# Warranty Card

Date	Failure description	Solution	Maintainer	Customer's confirmation

## X. Packing list

Serial No.	Name	Quantity
1	E-bike	1 piece
2	Battery Pack	1 piece
3	Charger	1 piece
4	Remote Control	2 pieces
5	Key	2 pieces
6	Pedal	1 set
7	Tool	1 set
8	8 Fender	
9 User Manual		1 book

## XI. Dealer information

Dealer's name	
Dealer's telephone	
Dealer's address	

Frame serial No.:



#### Patented product counterfeiting not allowed.

Patent for utility model: ZL 2014 2 0697986.8

Design patent: ZL 2014 3 0059360.6

#### **Ensimai New Energy Co., Ltd.**

Add: 4th Industrial Zone, Heshuikou Block, Gongming Town,

Guangming New District, Shenzhen City, China

Tel: 0086-755-27166584 Fax: 0086-755-27739307

Website: www.ensimai-china.com Email: admin@ensimai-china.com