# Software Quality Assurance

# WELCOME

Graphic User Interface Testing

# WHY GUI TESTING?

## Testing the way software looks

(not the way it works)

- You can start reporting bugs from the day one
- It helps you to keep the job by creating a good impression from the day one
- It helps you to <u>get a job</u> if you are able to talk about the subject at the interview
- All the rules, standards, recommendations are published
- Not many people know about their existence
- GUI issues are normally not given much of attention –
   you can find bugs easily and report them a lot

## HISTORIC OVERVIEW

- DOS & UNIX command line interface
- MAC OS and later Windows GUI (menus, drag and drop, dialog boxes, desktops, etc.)
- Microsoft GUI guidelines for Windows Apps
- Dept. of Health and Human Services usability guidelines for web applications
- Web applications overall are developed badly in terms of GUI and usability

# WHAT IS IN THE BOOKS?

- GUI concepts more than just rules
- Terminology you use when write bug reports you speak the technically correct language
- 400 items check list for GUI testing of web applications sorted by relative importance
- 300 pages with lots of graphics
- It becomes a part of your vision

#### WHERE REQUIREMENTS COME FROM

We need them to test
We never have enough of them given to us

- Written documentation (business and technical)
- Discussions, meeting notes
- Industry practices (nice to have vs. must have)
- Product we want "to be like"

### SOME WEB PAGE GUI RULES

- Disable controls if cannot use them
- Default button nice to have
- Which field, gets <u>default input focus</u>
- <u>TAB order</u>: logical or LEFT->RIGHT; TOP
  - -> BOTTOM
- Provide <u>default values</u> to the fields if appropriate
- Labels end up with the colon (:) character

### **BASIC TERMS**

- PUSH button
- CHECK the check box
- CLICK the mouse method
- PRESS/HOLD/RELEASE keyboard key
- SELECT text, menu item
- FOLDER/TAB
- TEXT FIELD/EDIT BOX/DATA INPUT FIELD
- WEB ELEMENT