

## Getting Started

Click *Sign Up* to start Online Banking.

The screenshot shows the Firefighters First Credit Union website with a blue modal window titled "SIGN UP FOR ONLINE BANKING". The modal contains the following text and instructions:

Ready to sign up for FIRE OnLine Banking? Follow these instructions or give us a call at 800.231.1626

- Log in to FIRE Online at the top of the page by using your member number and temporary PIN. If you need a temporary PIN to sign up for FIRE OnLine, please call us at (800) 231-1626 or visit a Regional Office.
- Confirm personal account information and accept the disclosure agreement.
- Create a secure Username and Password for FIRE OnLine.
- Verify your identity by receiving and entering your One Time Passcode.
- Select "Yes, register my private computer" if you are using a private home computer, or "No, this is a public computer" if using a public or shared computer (work, library, internet café).
- Keep your personal User Name and Password private and confidential for future use.

Below the modal, the website features a "THE FIRE FAMILY" video player with a play button and a video title "Jerry Horwedel". The footer includes contact information: "Connect with us > 1 800 231 1626" and social media icons for Facebook, Twitter, and YouTube. The footer also contains the ASI logo and the text "© 2014 Firefighters First Credit Union. All Rights Reserved | Privacy Policy | Site Terms | Site Map | Asset Forfeiture | Online Security".

## Signing Up for Online Banking

To begin... enter your member number... and temporary PIN. For a temporary PIN... call us ... or visit a regional office for assistance.

### Create your username

Current username 824673915

New username

- ✔ Minimum of six characters.
- ✔ Cannot be all numbers

### Update your password

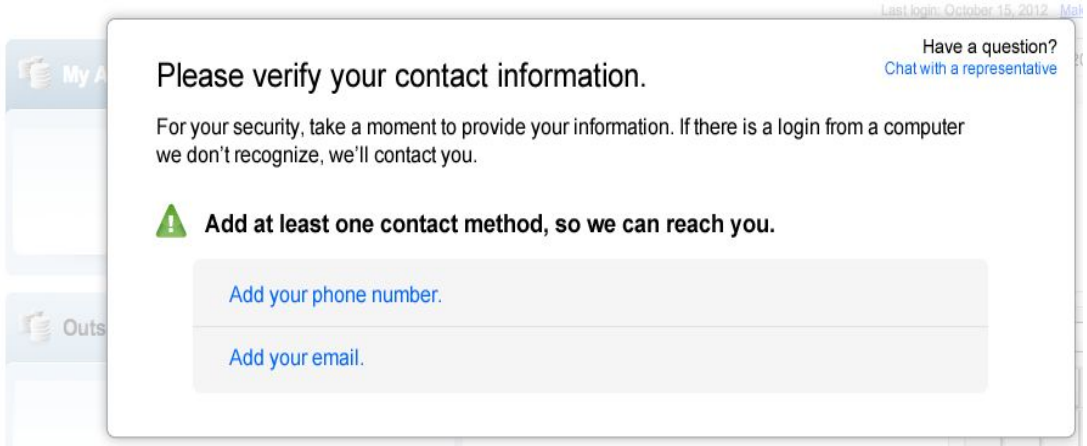
New password

- ✔ Minimum of six characters.
- ✔ Use a mix of letters, numbers, or symbols

Retype password

## Creating a Username and Password

Next... create a Username and Password.



## One Time Passcode

Enter a phone number... or email address... to receive a one-time passcode.




Using the links... add and save at least one preferred contact method.

## Please verify your contact information.

Have a question?  
[Chat with Support](#)

For your security, take a moment to provide your information. Then, select where you would like to receive your verification code to confirm it. If there is a login from a computer we don't recognize, we'll contact you.

### Where should we send the code?

 (650) 944-7896 <a href="#">Edit</a>	<input type="button" value="Call me"/>	<input type="button" value="Text me"/>
 +20 5602728282 <a href="#">Edit</a>	<input type="button" value="Call me"/>	Text not supported for this country
 ashish_behar@intuit.com <a href="#">Edit</a>	<input type="button" value="Email me"/>	

Message and data rates may apply for text option. For help or information send "help" to 44833. To cancel at anytime send "stop" to 44833. By clicking the 'Text me' button you agree to the [Terms & Conditions and Privacy Policy](#)

## Verifying Your Identity

Now... help us verify your identity.

Make a selection... within a minute you'll receive an automated call... text... or email... with your one-time passcode.

## Is this really you?

Looks like you're logging in from a new computer. To verify your identity and protect your account, we're going to send you a verification code to type in.



Within a minute, you'll receive a verification code at \*\*\*-\*\*\*-0502

[Didn't get the code?](#)



Save time by registering your computer.

If this is your personal computer, register it now. We won't need to contact you the next time you log in.

### Common Problems

[I don't have access to verification option\(s\) listed on this page](#)

If you don't have access to the verification option(s) listed on this page, you may contact us at 800-231-1626 and we will help you access your account.

[Why must I complete this step again? I opted to remember my device last time](#)

Common reasons include:

- You recently cleared your browser's cookies. [Learn more](#)
- You are browsing in private or incognito mode
- You are using a different browser from the one you used last time
- You knowingly or unknowingly asked to not skip this extra security step

# One Time Passcode

Enter your one-time passcode.

Based on your location... select the private or public computer option. Note... if choosing the private option... Online Banking remembers your computer... and grants access with your Username and Password.

Keep this information confidential for future use.

The screenshot displays the refightersFirst online banking interface. At the top, the browser address bar shows the URL <https://www.myfireonline.org/tob/live/jsp-core/app/home>. The page header includes the refightersFirst logo and navigation links such as "My Accounts", "Bill Pay", "Move Money", "Manage Money", "Borrow Money", "Additional Services", and "Rates".

The main content area is divided into three primary sections:

- My Accounts:** A list of accounts categorized into "DEPOSIT ACCOUNTS" and "LOAN ACCOUNTS".
 

Account Name	Account Type	Status
John's Checking	Checking *8608	Available
John's E-Checking	Checking *3585	Available
Alyssa's Savings	Savings *9101	Available
John's Savings	Savings *9101	Available
Alyssa's Money Market	Money Market *9107	Available
John's Money Market	Money Market *8607	Available
Lease Deposit	Money Market *0983	Available
TOTAL DEPOSIT ACCOUNTS		
VISA Platinum	Credit Card *6204	Due
2012 Lexus CT	Installment Loan *3290	Sue 09/05/2014 Due
TOTAL LOAN ACCOUNTS		
- Make a Payment:** A form for scheduling payments. It includes a "Send on" date of 09/24/2014, a "Pay to" dropdown menu, and a "Schedule payment" button. Below the form, it lists "Payments already scheduled" for 08/25/2014, including payments to "City of Pasaden...", "The Gas Company", and "Verizon Wireless".
- View My Spending:** A section showing a pie chart of spending habits for the "Last 30 days".
 

Category	Percentage
Rent	75%
Uncategorized	13%
Cash	7%
Insurance	6%
Auto	< 1%

Additional features visible include a calendar for August 2014 and a numeric keypad on the right side of the interface.

## Overview

The *My Account's* home screen provides an overview... of your accounts... scheduled payments... and spending habits.

The screenshot displays the myfireonline.org website interface. At the top, there is a navigation bar with the following links: My Accounts, Bill Pay, Move Money, Manage Money, Borrow Money, Additional Services, and Rates. The main content area is divided into three primary sections:

- My Accounts:** This section is split into two sub-sections:
  - DEPOSIT ACCOUNTS:** Lists several accounts including John's Checking, John's E-Checking, Alyssa's Savings, John's Savings, Alyssa's Money Market, John's Money Market, Lease Deposit, and a TOTAL DEPOSIT ACCOUNTS summary.
  - LOAN ACCOUNTS:** Lists a VISA Platinum credit card and a 2012 Lexus CT installment loan, along with a TOTAL LOAN ACCOUNTS summary.
- Make a Payment:** A form for sending money to a payee. It includes a "Pay to" dropdown menu, a "Send on" date field (08/24/2014), and a "Pay from" dropdown menu (John's Checking \*8608). Below the form, it lists "Payments already scheduled" for various dates and payees, and a "Total" section.
- View My Spending:** A pie chart showing spending categories for the last 30 days. The categories and their percentages are:
 

Category	Percentage
Rent	75%
Uncategorized	13%
Cash	7%
Insurance	6%
Auto	< 1%

Additional features visible include a calendar for August 2014 and a numeric keypad on the right side of the page.

# Getting Familiar with Online Banking

The blue bar allows navigation from *My Accounts* to *Bill Pay... Move Money... Manage Money... Borrow Money... Additional Services... and Rates*.



The screenshot shows the online banking interface for Firefighters First Credit Union. The main content area displays a transaction history for a checking account. The table below summarizes the transactions shown:

Description	Deposit	Withdrawal	Balance
4 Deposit Internet Transfer from / 10001003585 CK	\$1,259.13		\$1,949.13
4 Deposit Internet Transfer from / 1288607 SAV	\$600.00		\$690.00
4 ATM Debit FIREFIGHTERS FIRST CU / 815 COLORADO BLVD LOS ANGELES CA		\$160.00	\$90.00
4 Deposit Internet Transfer from / 10001003585 CK	\$250.00		\$250.00
4 Overdraft Protection Deposit	\$51.02		\$0.00
4 ACH Debit REASSURE AMERICA - / POL PREM		\$149.04	-\$51.02
4 POS Debit CHEVRON 00098119 / LOS ANGELES US		\$2.00	\$98.02

Additional interface elements include a navigation menu at the top with options like 'My Accounts', 'Bill Pay', and 'Move Money'. On the right side, there are sections for 'Balance Available', 'Other Services' (including TurboTax and money transfer options), and a numeric keypad.

Funds on deposit are insured up to \$500,000 per account. This institution is not federally insured, and if the institution fails, the Federal Government cannot guarantee that depositors will get back their money. If this institution is not insured by any state government.



# My Accounts

In the *My Accounts* panel... click account titles... for a detailed view of their pending activity and history.

Select and view the account... transfer funds... and export or print content.

Select date ranges for past transactions... and click for details.

The screenshot shows the myfireonline.org website. The top navigation bar includes links for My Accounts, Bill Pay, Move Money, Manage Money, Borrow Money, Additional Services, and Rates. The main content area is divided into three sections:

- My Accounts:** A list of deposit and loan accounts. Deposit accounts include John's Checking, John's E-Checking, Alyssa's Savings, John's Savings, Alyssa's Money Market, John's Money Market, Lease Deposit, and a TOTAL DEPOSIT ACCOUNTS section. Loan accounts include VISA Platinum and 2012 Lexus CT, with a TOTAL LOAN ACCOUNTS section.
- Make a Payment:** A form for making payments. It features a paper check image with a 'PAYMENT' watermark. The form includes a 'Pay to' dropdown menu, a 'Send on' date field (08/24/2014), a payment amount field (0.00), and a 'Schedule payment' button. Below the form, it lists 'Payments already scheduled' for various dates and recipients, and a 'Total' section. A 'Send money' button is also present.
- View My Spending:** A section showing a pie chart for 'All categories' over the 'Last 30 days'. The categories and their percentages are: Rent (75%), Uncategorized (13%), Cash (7%), Insurance (6%), and Auto (< 1%).

Additional elements include a calendar for August 2014 and a numeric keypad on the right side of the page.

## Make a Payment

The *Make a Payment* dialogue displays paper check images... and includes a drop-down menu... to select recipients... submit payments... and view pending payments.

**My Bills & People I Pay** 0 hidden

Need to pay someone new?

Sort by: Name

**My Payments** [View payment history](#)

**Recently processed payments**  
Click [⌵](#) to view payment

Date	Payee	Amount	Action
09/22	Banner Life Insu...	\$568.14	<a href="#">⌵</a>
08/29	Verizon Wireless	\$93.70	<a href="#">⌵</a>
08/25	City of Pasaden...	\$420.00	<a href="#">⌵</a>
08/25	The Gas Compa...	\$60.95	<a href="#">⌵</a>

[Print scheduled](#) | [View all payments](#)

**Add a payee** Select from common payees below or use the search box

<p><b>Credit cards:</b></p> <ul style="list-style-type: none"> <li><a href="#">American Express Credit Cards</a></li> <li><a href="#">Bank of America Credit Cards</a></li> <li><a href="#">Chase Credit Card</a></li> <li><a href="#">Citibank Credit Cards</a></li> </ul>	<p><b>Household:</b></p> <ul style="list-style-type: none"> <li><a href="#">BAC Home Loans</a></li> <li><a href="#">Chase Home Finance LLC</a></li> <li><a href="#">Wells Fargo Credit Cards</a></li> <li><a href="#">Wells Fargo Home Mortgage</a></li> </ul>	<p><b>Insurance:</b></p> <ul style="list-style-type: none"> <li><a href="#">AAA Southern California</a></li> <li><a href="#">Allstate Insurance</a></li> <li><a href="#">Slate Farm Insurance</a></li> </ul>	<p><b>Other:</b></p> <ul style="list-style-type: none"> <li><a href="#">Shell Credit Card</a></li> <li><a href="#">State of California DMV</a></li> <li><a href="#">Toyota Financial Services</a></li> </ul>
---	--	--	--

There are **MANY** more. Don't see it in this list? Use the search box above.

## Bill Pay

*Bill Pay* saves time... allowing reoccurring monthly payments... for utilities... insurance... mortgages... loans... and credit cards. Select recipients... schedule payments in advance... and avoid fees.

First establish a Payee in online banking... then perform processes from mobile banking.

### My Bills & People I Pay

0 hidden

Need to pay someone new?  Add

Sort by: Name Find:

**Allied Insurance** \*0843

OVERDUE [Close Options](#) | [History](#)

Pay

From: Johns Checking \*8608 \$125.20

Next due reminder

Automatic payment

Account Information

Not paying this anymore?

✕ [Delete](#) | [Hide](#)

**Want a Payment Reminder?** Currently On | [Turn off](#)

We'll email you 10 days before it's due and show a countdown when you log in

10

DAYS

Payee Name: \*978

Pay from: Checking

**When is it due?**

Frequency: Once a month

Next Due: 09/20/14

Save

[Don't make changes](#)

[Questions?](#)

close

**Banner Life Insurance Com...** \*7689

Last paid: \$568.14 on 09/22/14

[Options](#)

Pay

**City of Pasadena, CA Wate...** \*8593

Last paid: \$420.00 on 08/25/14

[Options](#)

Pay

OCT 10

**The Gas Company** \*1840

Last paid: \$60.95 on 08/25/14

[View bill](#) | [File](#) | [Options](#)

Pay

Deliver by 10/01/14

OCT 3

**Verizon Wireless** \*0001

Last paid: \$93.70 on 08/29/14

[View bill](#) | [File](#) | [Options](#)

Pay

Deliver by 10/01/14

### My Payments

[View payment history](#)

Search

Click [to view payment](#)

Date	Payee	Amount	Action
09/22	Banner Life Insu...	\$568.14	<a href="#">to</a>
08/29	Verizon Wireless	\$93.70	<a href="#">to</a>
08/25	City of Pasaden...	\$420.00	<a href="#">to</a>
08/25	The Gas Compa...	\$60.95	<a href="#">to</a>

[Print scheduled](#) | [View all payments](#)

**I want to...**

[Manage funding account\(s\)](#)

[Edit reminder and alert preferences](#)

[Get Help](#)

[Read FAQs](#)

[Contact us](#)

## Bill Pay (Continued)

Within *Bill Pay*... view payment reminder emails... due dates... and payment frequencies... and manage bill payees.

[Back to main page](#)

**My Payments** | Switch to: [My Bills](#)

[Download](#) [Print](#) [Have questions?](#)

Sep 27, 2013 - Sep 27, 2015 [Change](#)

The Gas Company \*1840

[Filter](#) [Advanced](#)

Send On	Paid to	Amount	Confirmation#	Paid from	Status	Type	Category
08/25/2014	The Gas Company	\$60.95	6BA93EZV	Johns Checking	Complete	Electronic	Utilities
06/23/2014	The Gas Company	\$43.65	GBF933RM	Johns Checking	Complete	Electronic	Utilities
03/28/2014	The Gas Company	\$177.83	7BC9XD XD	John's E-Checking	Complete	Electronic	Utilities
10/29/2013	The Gas Company	\$82.99	1BF931U6	Johns Checking	Complete	Electronic	Utilities
10/24/2013	The Gas Company	\$82.99	CBX9M1J6	Johns Checking	Canceled	Electronic	Utilities
<b>Total</b>		<b>\$448.41</b>					

[Back to main page](#)



**ASI** Funds on deposit are insured up to \$500,000 per account. This institution is not federally insured, and if the institution fails, the Federal Government does not guarantee that depositors will get back their money. Accounts with this institution are not insured by any state government.



# Bill Pay (Continued)

*Bill Pay* enables viewing payment history per payee.

Firefox prevented this site from opening 4 pop-up windows. Preferences

**FirefightersFirst** *It's yours.* Last visit: Sep 25, 2014

My Settings | Help | Support | Logout

My Accounts | Bill Pay | **Move Money** | Manage Money | Borrow Money | Additional Services | Rates

### My Accounts

**DEPOSIT ACCOUNTS**

<b>John's Checking</b> Checking *8608	<a href="#">Quick peek</a>	<b>\$125.20</b> Available \$125.20
<b>John's E-Checking</b> Checking *3585	<a href="#">Quick peek</a>	<b>\$3,410.20</b> Available \$3,401.53
<b>Alyssa's Savings</b> Savings *9101	<a href="#">Quick peek</a>	<b>\$25.91</b> Available \$20.91
<b>John's Savings</b> Savings *9101	<a href="#">Quick peek</a>	<b>\$204.90</b> Available \$199.90
<b>Alyssa's Money Market</b> Money Market *8707	<a href="#">Quick peek</a>	<b>\$50.03</b> Available \$50.03
<b>John's Money Market</b> Money Market *8607	<a href="#">Quick peek</a>	<b>\$1,077.70</b> Available \$1,077.70
<b>Lease Deposit</b> Money Market *6983	<a href="#">Quick peek</a>	<b>\$2,373.03</b> Available \$2,373.03
<b>TOTAL DEPOSIT ACCOUNTS</b>		<b>\$7,266.97</b>

**LOAN ACCOUNTS**

<b>VISA Platinum</b> Credit Card *6204	<a href="#">Quick peek</a>	<b>\$1,921.94</b> \$84.95 due 09/24/2014 <a href="#">pay</a>
<b>2012 Lexus CT</b> Installment Loan *3290	<a href="#">Quick peek</a>	<b>\$21,031.28</b> \$343.08 due 10/03/2014 <a href="#">pay</a>
<b>TOTAL LOAN ACCOUNTS</b>		<b>\$22,953.22</b>

**Outside Accounts**

**Transfer Between Accounts**

**Transfer Between Members**

**Schedule a Transfer**

**External Transfers**

**Payment**

Send on: 09/27/2014

Pay to:

Select a payee

Pay from: John's Checking \*8608

Schedule payment

**Payments already scheduled**

No payments are currently scheduled

To cancel or edit your payments, or to add new payees, [Go to payments](#)

Send money to anyone by email or text

**View My Spending**

All categories Last 30 days

Rent	\$1,800.00	70%
Uncategorized	\$323.45	13%
Insurance	\$149.04	6%
Cash	\$140.00	5%
Utilities	\$93.70	4%
Groceries	\$40.17	2%

[Go to FinanceWorks](#)

# Move Money

Move Money allows you to schedule transfers... and transfer funds between your accounts... other members' accounts... and external accounts.

Firefox prevented this site from opening 4 pop-up windows. Preferences

**FirefightersFirst** *It's yours.* Last Visit: Sep 25, 2014

My Settings | Help | Support | Logout

My Accounts | Bill Pay | Move Money | Manage Money | **Borrow Money** | Additional Services | Rates

### My Accounts

**DEPOSIT ACCOUNTS**

<b>John's Checking</b> Checking *8608	<a href="#">Quick peek</a>	<b>\$125.20</b> Available \$125.20
<b>John's E-Checking</b> Checking *3585	<a href="#">Quick peek</a>	<b>\$3,410.20</b> Available \$3,401.53
<b>Alyssa's Savings</b> Savings *9101	<a href="#">Quick peek</a>	<b>\$25.91</b> Available \$20.91
<b>John's Savings</b> Savings *9101	<a href="#">Quick peek</a>	<b>\$204.90</b> Available \$199.90
<b>Alyssa's Money Market</b> Money Market *8707	<a href="#">Quick peek</a>	<b>\$50.03</b> Available \$50.03
<b>John's Money Market</b> Money Market *8607	<a href="#">Quick peek</a>	<b>\$1,077.70</b> Available \$1,077.70
<b>Lease Deposit</b> Money Market *6983	<a href="#">Quick peek</a>	<b>\$2,373.03</b> Available \$2,373.03
<b>TOTAL DEPOSIT ACCOUNTS</b>		<b>\$7,266.97</b>

**LOAN ACCOUNTS**

<b>VISA Platinum</b> Credit Card *6204	<a href="#">Quick peek</a>	<b>\$1,921.94</b> \$84.95 due 09/24/2014 <a href="#">pay</a>
<b>2012 Lexus CT</b> Installment Loan *3290	<a href="#">Quick peek</a>	<b>\$21,031.28</b> \$343.08 due 10/03/2014 <a href="#">pay</a>
<b>TOTAL LOAN ACCOUNTS</b>		<b>\$22,953.22</b>

**Outside Accounts**

### Make a Payment

Send on: 09/27/2014

Pay to:  \$

Pay from: **John's Checking \*8608**

[Schedule payment](#)

**Payments already scheduled**  
No payments are currently scheduled.

To cancel or edit your payments, or to add new payees, [Go to payments](#)

Send money to anyone by email or text

September 2014

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

7	8	9	/	C
4	5	6	x	
1	2	3	-	=
±	0	.	+	

### View My Spending

All categories Last 30 days

Rent	\$1,800.00	70%
Uncategorized	\$323.45	13%
Insurance	\$149.04	6%
Cash	\$140.00	5%
Utilities	\$93.70	4%
Groceries	\$40.17	2%

[Go to FinanceWorks](#)

# Apply for a Loan

*Borrow Money* offers two options... *Apply for a Loan or Credit Card...* and... *Apply for a Home Loan...* with a quick online application.

Complete the application... and it's electronically sent to the Credit Union for processing.

Firefox prevented this site from opening 4 pop-up windows. Preferences

**FirefightersFirst** *It's yours.* Last Visit: Sep 25, 2014

My Settings | Help | Support | Logout

My Accounts | Bill Pay | Move Money | Manage Money | Borrow Money | **Additional Services** | Rates

### My Accounts

**DEPOSIT ACCOUNTS**

<b>John's Checking</b> Checking *8608	<a href="#">Quick peek</a>	<b>\$125.20</b> Available \$125.20
<b>John's E-Checking</b> Checking *3585	<a href="#">Quick peek</a>	<b>\$3,410.20</b> Available \$3,401.53
<b>Alyssa's Savings</b> Savings *9101	<a href="#">Quick peek</a>	<b>\$25.91</b> Available \$20.91
<b>John's Savings</b> Savings *9101	<a href="#">Quick peek</a>	<b>\$204.90</b> Available \$199.90
<b>Alyssa's Money Market</b> Money Market *8707	<a href="#">Quick peek</a>	<b>\$50.03</b> Available \$50.03
<b>John's Money Market</b> Money Market *8607	<a href="#">Quick peek</a>	<b>\$1,077.70</b> Available \$1,077.70
<b>Lease Deposit</b> Money Market *6983	<a href="#">Quick peek</a>	<b>\$2,373.03</b> Available \$2,373.03
<b>TOTAL DEPOSIT ACCOUNTS</b>		<b>\$7,266.97</b>

**LOAN ACCOUNTS**

<b>VISA Platinum</b> Credit Card *6204	<a href="#">Quick peek</a>	<b>\$1,921.94</b> \$84.95 due 09/24/2014 <a href="#">pay</a>
<b>2012 Lexus CT</b> Installment Loan *3290	<a href="#">Quick peek</a>	<b>\$21,031.28</b> \$343.08 due 10/03/2014 <a href="#">pay</a>
<b>TOTAL LOAN ACCOUNTS</b>		<b>\$22,953.22</b>

**Outside Accounts**

### Make a Payment

Pay to:

Pay from: **John's Checking \*8608**

Payments already scheduled: No payments are currently scheduled.

To cancel or edit your payments, or to add new payees, [Go to payments](#).

Send money to anyone by email or text

### View My Spending

All categories | Last 30 days

Category	Amount	Percentage
Rent	\$1,800.00	70%
Uncategorized	\$323.45	13%
Insurance	\$149.04	6%
Cash	\$140.00	5%
Utilities	\$93.70	4%
Groceries	\$40.17	2%

[Go to FinanceWorks](#)

### Open Additional Accounts

- Online Deposit
- eStatements & eNotices
- Make a Stop Payment
- Order Checks
- Amusement Park Tickets
- Shift Calendar
- VISA Awards
- FIREFIGHTER Insurance Services
- Fire Family Foundation
- BLOG
- eForms
- View Credit Score
- Text message banking

September 2014

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

0

7	8	9	/	C
4	5	6	x	
1	2	3	-	=
±	0	-	+	

## Additional Services

The *Additional Services* tab offers numerous options... Shift account and statement management... discount offers... the online calendar... rewards features... information about services... blog access... personal credit information... and *Text Message Banking* access.



What type of external account do you want to link to make?

**Transfer Between My Accounts**

Transfer money between accounts you have with us and accounts you have at other financial institutions.

**Select**

**popmoney**

Send money to virtually anyone using their email address, mobile number or bank account info.

**Select**

- FinanceWorks (budget)
- My TurboTax
- FIREHOUSE Financial
- FIREHOUSE Business Services
- BALANCE (understand finances)

## Manage Your Money

Access *FinanceWorks* for a financial snapshot... and to manage your household budget... with tax assistance... investment services... and support.

Organize your tax records with My Turbo Tax... Get investment advice with FIREHOUSE Financial, available through CUSO (Cee-You-Es-Oh) Financial Services LP... And get help with other personal, household and financial issues with Balance.

Overview
Transactions
Trends
Goals
Alerts & Options | Tour | Feedback | Help
**FinanceWorks**  
Powered by Quicken

[Print](#)

**Accounts** Refresh

See all your outside accounts here

Enter other bank or credit card

Example: Amex, BofA or Schwab [List all](#)

[Manage Accounts](#)

**Checking** **\$125**

Ready Checking **\$125**  
Firefighters FI... 1 hour ago

**Savings** **\$1,361**

Money Market **\$50**  
Firefighters FI... 1 hour ago

Money Market **\$1,077**  
Firefighters FI... 1 hour ago

Regular Share **\$204**  
Firefighters FI... 1 hour ago

Regular Share **\$25**  
Firefighters FI... 1 hour ago

Regular Share **\$5**  
Firefighters FI... Aug 05

**Properties** **\$0**

My Car [Enter value](#)  
Car

My House [Enter value](#)  
Home/Real Estate

[Add another item](#) | [Account settings](#)

**ASSETS** **\$1,486**

**DEBITS** **\$0**

**See Where Your Money Is Going**

LAST 30 DAYS    AUG 29 - SEP 27    BUDGET GOALS FOR SEP 14

TOTAL SPENT: **\$2,582**

Rent	<b>\$1,800</b>	70 %
Uncategorized	<b>\$323</b>	13 %
Insurance	<b>\$149</b>	6 %
Cash	<b>\$140</b>	5 %
Utilities	<b>\$93</b>	4 %
Groceries	<b>\$40</b>	2 %

<b>Groceries</b> <span style="float: right;"><b>REMAINING: \$408</b></span>
<b>Dining</b> <span style="float: right;"><b>REMAINING: \$268</b></span>
<b>Entertainment</b> <span style="float: right;"><b>REMAINING: \$240</b></span>

[VIEW ALL SPENDING >>](#)
[Have a business?](#)
[VIEW ALL BUDGET GOALS >>](#)

**Alerts & Reminders**

[Settings](#)    [EMAIL ALERTS](#)

Let your finances come to you.

You do not have any reminders due soon

Reminders based on past history.    [How do I manage my alerts?](#)

**OTHER TOOLS**

- [Tax Watch](#)
- [What's left after bills | chart](#)
- [Make Payments](#)

# FinanceWorks

FinanceWorks tracks spending habits and budgets... categorizing common and recurring purchases and payments.

Add external accounts... and evaluate your complete financial portfolio.

The screenshot displays the myfireonline.org website interface. At the top, there is a navigation bar with the logo "refightersFirst REDIT UNION" and the tagline "It's yours.". Below the logo, there are links for "My Accounts", "Bill Pay", "Move Money", "Manage Money", "Borrow Money", "Additional Services", and "Rates".

The main content area is divided into several sections:

- My Accounts:** A list of deposit and loan accounts. Under "DEPOSIT ACCOUNTS", there are accounts for John's Checking, John's E-Checking, Alyssa's Savings, John's Savings, Alyssa's Money Market, John's Money Market, Lease Deposit, and TOTAL DEPOSIT ACCOUNTS. Under "LOAN ACCOUNTS", there are accounts for VISA Platinum and 2012 Lexus CT, along with TOTAL LOAN ACCOUNTS.
- Make a Payment:** A form to schedule payments. It includes a "Pay to" dropdown menu, a "Send on" date field (08/24/2014), and a "Pay from" dropdown menu (John's Checking \*8608). Below the form, there is a section for "Payments already scheduled" with a list of dates and payees, and a "Total" section.
- View My Spending:** A section showing a pie chart and a table of spending categories for the last 30 days. A blue circle highlights the "All categories" label, and a blue arrow points from this circle to the "View My Spending" text in the caption below. The table lists categories and their percentages: Rent (75%), Uncategorized (13%), Cash (7%), Insurance (6%), and Auto (< 1%).
- Outside Accounts:** A section at the bottom left of the main content area.

On the right side of the page, there is a calendar for August 2014 and a numeric keypad.

# View My Spending

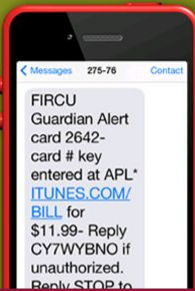
The *View My Spending* dialogue box summarizes your *FinanceWorks* tracking.

The screenshot shows the Firefighters First Credit Union website interface. The top navigation bar includes 'My Accounts', 'Bill Pay', 'Move Money', 'Manage Money', 'Borrow Money', 'Additional Services', and 'Rates'. The 'Additional Services' menu is open, listing various options such as 'Open Additional Accounts', 'Online Deposit', 'eStatements & eNotices', 'Make a Stop Payment', 'Order Checks', 'Amusement Park Tickets', 'Shift Calendar', 'VISA Awards', 'FIREFIGHTER Insurance Services', 'Fire Family Foundation', 'BLOG', 'eForms', 'View Credit Score', and 'Text message banking'. The 'View Credit Score' option is circled in red. The main content area displays 'My Accounts' with deposit and loan accounts, a 'Make a Payment' section, and a 'View My Spending' section with a pie chart and a 'Track all your spending' tip.

## View Your Credit Score

The Credit Union provides FREE... updated... FICO scores quarterly... allowing credit monitoring... and fraud and identity theft scanning.

Check this information quarterly under the *Additional Services* tab... your score is not impacted by viewing.



# GET TEXT ALERTS

Fight Fraud. Sign-up for **FREE** text alerts and monitor your accounts for suspicious activity.

Sign-up all your cards. It's Free.

Sign Up Today. [LEARN MORE](#) »



Rates



Sign Up For Text Alerts



Member Quick Request



Tell Us What You Think

## IMPORTANT UPDATE

- Have a safe and Happy Thanksgiving. Our offices will be closed November 27th & 28th in observance of the holiday. We will re-open on Monday, December 1st at 7:00 am. For convenient account access • Log on to FIRE OnLine Banking • Mobile Banking from your mobile phone or mobile device • Call Telephone Banking at 1 (800) 322-8843 • Visit any COOP Network ATM ([www.co-opnetwork.org](http://www.co-opnetwork.org))

## Text Alerts

Click *Sign Up for Text Alerts...* to enroll your Visa cards. This FREE service monitors your accounts... sending texts when Suspicious transactions occur.



---

Authentication Step 1 of 2

Please enter your card number below.

Card Number:

Enter your card number.



---

Authentication Step 2 of 2

Card Number: 4019XXXXXXXX4111

To login, please verify the following information:

3 Digit CVV2/CVC2:  [Help](#)

Card Expiration Date (MMYY):

Primary Cardholder's Last 4 Digits of SSN:  (If this is a business account, your tax id may be required.)

Postal Code:

Enter your information... and hit *Submit*.

Note... cards must be enrolled separately... and renewed every two years.  
New card numbers... and reissued cards... require a new enrollment.



## **Getting Started**

Download the FireFirstCU app from the Android and Apple App Store.