

FIFA CLUB WORLD CUP UAE 2018

ZSC | Crew, Media, Volunteer & Youth Catering
Operational Plan



CLUB WORLD CUP
UAE 2018
PRESENTED BY
 Alibaba Cloud

Operational Plan

Please design the operational plan for both stadiums Hazza Bin Zayed (Al Ain) and Zayed Sport City (Abu Dhabi) (2 separate presentations)

Use the given template and font for all presentations.

Please follow the Below guidelines to create an operational plan for Crew, Media, Volunteers and Youth (separate for each category):

- Organization Chart
- Event Team Organization Chart
- Number of staff production and service (ex: number of kitchen staff, service staff, overall managers, number of hostesses, logistics staff, etc.)
- Staff service chart plan (crew, media, volunteers, youth) for lunch & dinner & all day coffee breaks.
- Equipment used onsite (ex: ovens, refrigerators, scan hot and cold boxes, hot and cold cabinets, buffet tables, banquet tables and chairs, etc.)
- Process plan for kitchen and production at different stages (10 days, 5 days and 24h before the event starts) Include also the process of fresh and pre-cooked food (transport, storage, etc.)
- Mobilization plan to include (accreditation, kitchen setup, and service areas etc.)
- Process plan during the event days including delivery, set up, logistics, food service etc. (please see attached F&B service timings)
- Menus (including all day coffee breaks, meal boxes, etc.) please attach photos if available.
- Service tools and equipment (please attach photos)
- Suggested uniforms (please attach photos)
- Demobilization



Service Schedule



**FIFA CWC 1018
Crew Tournament F&B Serving Hours**

	Wednesday 12 December	Thursday 13 December	Friday 14 December	Saturday 15 December	Sunday 16 December	Monday 17 December	Tuesday 18 December	Wednesday 19 December	Thursday 20 December	Friday 21 December	Saturday 22 December
Location	Al Ain HBZ			Al Ain HBZ			Al Ain HBZ	Abu Dhabi ZSC			Abu Dhabi ZSC
Lunch	12:30 to 14:30	12:30 to 14:30		12:30 to 14:30	12:30 to 14:30		12:30 to 14:30	12:30 to 14:30	12:30 to 14:30		12:30 to 14:30
Dinner	18:00 to 20:00	18:00 to 20:00		18:00 to 20:00	18:00 to 20:00		18:00 to 20:00	18:00 to 20:00	18:00 to 20:00		18:00 to 20:00

**FIFA CWC 1018
Media Tournament F&B Service Hours**

	Wednesday 12 December	Thursday 13 December	Friday 14 December	Saturday 15 December	Sunday 16 December	Monday 17 December	Tuesday 18 December	Wednesday 19 December	Thursday 20 December	Friday 21 December	Saturday 22 December
Location	Al Ain HBZ			Al Ain HBZ			Al Ain HBZ	Abu Dhabi ZSC			Abu Dhabi ZSC
Lunch	12:30 to 15:30		N/A	12:30 to 15:30		N/A	12:30 to 15:30	12:30 to 15:30		N/A	12:30 to 15:30
Dinner	18:30 to 20:30		N/A	18:00 to 20:00		N/A	18:00 to 20:00	18:00 to 20:00		N/A	18:00 to 20:00
All Day Coffee Break	14:00 to 1:00		12:00 to 21:00	11:00 to 1:00		12:00 to 21:00	11:00 to 1:00	14:00 to 1:00		12:00 to 21:00	11:00 to 1:00



Service Schedule



FIFA CWC 1018 Volunteers Tournament F&B Service Hours

	Wednesday 12 December	Thursday 13 December	Friday 14 December	Saturday 15 December	Sunday 16 December	Monday 17 December	Tuesday 18 December	Wednesday 19 December	Thursday 20 December	Friday 21 December	Saturday 22 December
Location	Al Ain HBZ			Al Ain HBZ			Al Ain HBZ	Abu Dhabi ZSC			Abu Dhabi ZSC
Lunch	12:30 to 14:30	N/A		12:30 to 14:30	N/A		12:30 to 14:30	12:30 to 14:30	N/A		12:30 to 14:30
Dinner	17:15 to 19:15	N/A		18:00 to 20:00	N/A		18:00 to 20:00	17:30 to 19:30	N/A		18:00 to 20:00

FIFA CWC 1018 Youth Tournament F&B Delivery Hours

	Wednesday 12 December	Thursday 13 December	Friday 14 December	Saturday 15 December	Sunday 16 December	Monday 17 December	Tuesday 18 December	Wednesday 19 December	Thursday 20 December	Friday 21 December	Saturday 22 December
Location	Al Ain HBZ			Al Ain HBZ			Al Ain HBZ	Abu Dhabi ZSC			Abu Dhabi ZSC
Lunch Boxes	N/A	N/A		14:30	N/A		14:30	N/A	N/A		14:30
Dinner Boxes	18:30	N/A		19:30	N/A		19:30	19:30	N/A		19:30

