

Recovery

IF THE VAN IS BROKEN AND IT IS IMPOSSIBLE TO DELIVER THE LOAD, THE DRIVER SHOULD SEND THE PHOTO PROOFS.

WE INFORM THE BROKER AND ASKS TO FIND RECOVERY OR OFFER OUR OWN RECOVERY IF THAT AVAILABLE.

WHEN A RECOVERY VAN WILL ARRIVE THE DRIVER SHOULD MAKE PHOTO OF THE NEW VAN PLATE AND THE LOAD TRANSFERRED.

IN THIS CASE THE BROKER WILL PAY US THE REMAINING AMOUNT OF OUR PAYMENT.

FOR EXAMPLE:

IF HE HAS TO PAY US 500\$ BUT FOUND RECOVERY FOR 300\$ HE WILL PAY ONLY 200\$.

IF THE NEW AMOUNT EXCEEDS THE FIRST ONE THEN HE HAS THE RIGHT TO PAY NOTHING

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