



POLITE REQUESTS

To be polite just use :

CAN/COULD (with *you* or *I*)

WOULD (with *you* only)

WOULD LIKE (with *you* and *I*)

Can *you* help me?

Would *you* like a round-way ticket?

I would like to buy a ticket to Chicago.

Could *I* get a ticket for Friday?



HOW TO SAY THAT YOU UNDERSTAND



**HOW TO SHOW THAT
YOU
DO NOT UNDERSTAND**

To show that you
do not understand what
the ticket agent says use:

Could you repeat that, please?

Sorry, I didn't catch that.